



MAJESTIC
MIRAGE
COSTA MUJERES

FACT SHEET ACCESSIBLE ROOMS

Number of Accessible Rooms:	2	Family Club (All Ages) (2206)
		Mirage Club (Adults Only 18+) (3209)
Room Category:	1	Family Club One Bedroom Suite (Outdoor Jacuzzi)
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Floor Location:	Second Floor	
Dimensions of Roll-in Shower:	59'' x 116''	
Room Door Width:	31''	
Bathroom Door Width:	39''	
Sink Height:	33''	
Toilet Height:	17''	
Seat Extender:	YES	
Elevator in the Hotel:	YES	
Roll-in Shower:	YES	
Chair for Shower and Bench for Shower:	YES	
Detachable Shower Head:	YES	
Bathtub:	YES	
Bathtub with Handlebar:		NO
Roll-under Sink:	YES	
Toilet with Handlebar:	YES	
Accessible Grounds:	YES	
Accessible Lobby:	YES	
Accessible Restaurants and Bars:	YES	
Service Dog Accepted:	YES*	
Stairs in Room:		NO
Ramp in Room:		NO
Zero-depth Entry Pool / Accessible Pool:	YES**	
Access to Beach:	YES	
Accessible Public Restrooms:	YES	
Accessible à la Carte Restaurants:	YES	
Water Park:	YES***	
Accessible Boutiques:	YES	
Complimentary Wheelchair Rental at Resort:	YES (Reserve with Guest Services)	

Requests for accessible room assignments must be made through our Reservations Department:
reservations.costamujeres@majestic-resorts.com

*Tour Operator or guest must provide the certification /documents from a health official and veterinarian at time of booking, to certify that the animal is trained service animal. The hotel reserves the right to deny the service animal if the information requested is not provided.
**The zero-depth entry pool is available only at the Family Club (All Ages) Section, not at the Mirage Club (Adults Only 18+).
***The water park area itself is accessible. However, it is important to note that the attractions, including the lazy river and water slides, do not offer accessible features.