



MAJESTIC RESORTS

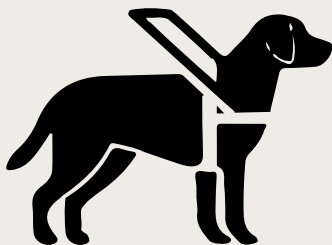


SERVICE ANIMAL

At **Majestic Resorts** we are committed to creating customized experiences for all of our guests. Therefore, we are pleased to welcome service animals to our hotels.

When making the reservation the following information must be submitted either by the guest or wholesaler:

- Documentation issued by a licensed physician stating that the guest requires a service animal and the corresponding medical illness.
- Health certification of the service animal and the animal's vaccine certificate.
- Official certification stating that the dog has been professionally trained to work with or perform a certain tasks for a person with a disability.



Terms & Conditions

- Due to local regulations, service animals are not allowed on the beach.
- Service animals must be on a controlled leash at all times when not in a guest's room. Guests are responsible for cleaning up after their service animal on resort grounds.
- The service animal must not be left unattended in the room.
- Service animals must wear a vest indicating that they are a service animal, when not in a guest's room.
- A relief area for service animals can be found at the hotel. 🐾

Signed document, details of the service animal, and requested documentation must be sent to the Reservations team at least 14 days prior to arrival to receive approval:

• **Punta Cana, DR:**

reservations.puntacana@majestic-resorts.com

• **Costa Mujeres, MX:**

reservations.costamujeres@majestic-resorts.com

The hotel reserves the right to deny any reservation if the information requested is not provided or can be fraudulent, and to request the dog's removal if the above guidelines are not adhered to. Emotional support animals are not accepted and will not be given admittance to the resorts. If the requested documentation is not sent at least 14 days prior to arrival, the hotel reserves the right to deny admittance.

By signing this document, you agree to the Terms and Conditions.

Name

Passport

Date

Signature